

How to make a complaint

Should you wish to make a complaint we would like to make this process easier for you. Please ask a member of our team to show you our complaints policy.

If you are unhappy about any treatment you have received or any other service please speak to any of our team.

If they cannot resolve your issue please ask to speak to Terr Grantham, the clinic coordinator or Dr Hazel Parkinson who will try to rectify.

If your complaint cannot be resolved and you wish to make a formal complaint, please put this in writing, so that we can review the complaint and investigate it in line with our policy.

Our email address is: hello@drhazel.co.uk

Telephone: 01926 935153

Our clinic address is:

The Barn, Shepherd Close, Long Itchington

Leamington Spa, Warwickshire

CV47 9RE

We promise to respond within 48 hours and try to resolve the issue

Contact number: 01926 935153

Email: hello@drhazel.co.uk